

OUR PLEDGE OF PERFORMANCE



WE LISTEN FOR UNDERSTANDING

By listening we identify products and services from multiple insurance companies that best match a client's unique needs.



WE'RE PROBLEM SOLVERS

We will help solve problems related to coverage, billing, or other issues associated with client accounts.



WE'RE TIMELY & PROMPT

We will return calls, emails, texts, and other requests in a timely and proactive manner.



WE CUSTOMIZE & ADAPT

We use our experience and multiple company relationships to customize client coverage as needed.



WE SERVE RESPECTFULLY

We feel everyone deserves to be treated with respect, and commit to be respectful at all times.



WE'RE CATASTROPHE NAVIGATORS

Claims happen, we will help clients navigate the process for prompt and fair resolution.



WE'RE COMMITTED TO EDUCATE

We will take the time necessary to explain and recommend coverages, options, and solutions available in understandable terms.



WE PROVIDE 24/7 SERVICES

Clients have access to service, claim, and other departments via a combination of call centers, and/or mobile app and website options.



WE STAY IN SCHOOL

We invest heavily in staff continuing education and certifications to be more knowledgeable when advising and serving clients.



WE WILL ALWAYS BE ETHICAL

We will conduct business for clients and insurance companies ethically in every way.

"If we ever fail to meet these commitments, please contact me immediately."

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